



Privacy Policy & Terms of Use

Ubuntu Legacy Community Care Effective Date: January 1, 2024

Last Updated: November 25, 2025

About Ubuntu Legacy Community Care

Ubuntu Legacy Community Care is a registered non-profit organization dedicated to empowering Afro-Canadian seniors and youth in the Mississauga Peel Region through education, healthcare, and sustainable development. We are committed to protecting your privacy and handling your personal information with care and transparency.

1. Information We Collect

Personal Information

When you become a member, register for events, or interact with our services, we may collect:

- **Contact Information:** Name, email address, phone number, mailing address
- **Demographic Information:** Age range, community affiliation, cultural background (voluntary)
- **Membership Details:** Membership type, payment information (processed securely through Zeffy)

- **Event Participation:** Attendance records, program preferences, feedback
- **Health Information:** Only when voluntarily provided for program customization (e.g., mobility accommodations, dietary restrictions)

Automatically Collected Information

- **Website Usage Data:** IP address, browser type, device information, pages visited
 - **Cookies:** We use cookies to improve website functionality and user experience
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2. How We Use Your Information

We use your personal information to:

- Process membership registrations and renewals
 - Communicate about programs, events, and workshops
 - Coordinate transportation and accessibility accommodations
 - Send newsletters and community updates
 - Improve our programs based on participant feedback
 - Fulfill grant reporting requirements (anonymized data only)
 - Maintain financial records for non-profit compliance
 - Respond to inquiries and provide customer support
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3. Legal Basis for Processing (Canadian Privacy Law)

We process your personal information based on:

- **Consent:** You provide explicit consent when registering for membership or events
 - **Legitimate Interests:** To operate our non-profit mission and provide community services
 - **Legal Obligations:** To comply with Canadian non-profit regulations and grant requirements
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4. Information Sharing and Disclosure

We DO Share Information With:

- **Payment Processors:** Zeffy (for secure membership and donation processing)

- **Grant Funders:** Anonymized participation data for reporting requirements
- **Partner Organizations:** With your consent, for collaborative programs (e.g., Black Youth Farm Collective, Amica Credit Mills)
- **Service Providers:** Email marketing platforms, website hosting services (under strict confidentiality agreements)

We DO NOT:

- Sell, rent, or trade your personal information
- Share your information with third parties for marketing purposes
- Disclose health information without explicit consent
- Share identifiable data publicly without permission

Legal Requirements:

We may disclose information when required by law, court order, or to protect the rights and safety of our organization and community members.

5. Data Security

We implement reasonable security measures to protect your information:

- Secure payment processing through encrypted platforms
- Password-protected administrative systems
- Limited access to personal data (board members and authorized staff only)
- Regular security reviews and updates

However, no method of transmission over the internet is 100% secure. We cannot guarantee absolute security but are committed to protecting your information to the best of our ability.

6. Data Retention

We retain your personal information for:

- **Active Members:** Duration of membership plus 2 years for financial records
 - **Event Participants:** 3 years for program evaluation and grant reporting
 - **Financial Records:** 7 years as required by Canadian non-profit regulations
 - **Marketing Communications:** Until you unsubscribe or request deletion
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7. Your Privacy Rights

Under Canadian privacy law (PIPEDA), you have the right to:

- **Access:** Request a copy of the personal information we hold about you
- **Correction:** Update or correct inaccurate information
- **Deletion:** Request deletion of your information (subject to legal retention requirements)
- **Withdraw Consent:** Opt out of communications or data processing at any time
- **Portability:** Receive your data in a structured, commonly used format
- **Complaint:** File a complaint with the Office of the Privacy Commissioner of Canada

To exercise your rights, contact us at: [Insert contact email]

8. Communications and Marketing

Email Communications:

- We send newsletters, event invitations, and program updates to members
- You can unsubscribe at any time using the link in our emails
- Transactional emails (receipts, confirmations) will still be sent as necessary

Social Media:

- We may feature photos and testimonials from events on our social media platforms
 - We will request consent before using identifiable images or stories
 - You may request removal of your image at any time
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9. Children and Youth Privacy

Our youth programs serve participants under 18. We:

- Require parental/guardian consent for youth participation
 - Collect only necessary information for program delivery
 - Do not knowingly collect personal information from children under 13 without parental consent
 - Maintain additional safeguards for youth data protection
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10. Cookies and Tracking Technologies

What We Use:

- **Essential Cookies:** Required for website functionality
- **Analytics Cookies:** To understand website usage and improve user experience
- **Social Media Cookies:** For social sharing features

Your Choices:

You can control cookies through your browser settings. Disabling cookies may limit website functionality.

11. Third-Party Links

Our website may contain links to partner organizations and external resources. We are not responsible for the privacy practices of these third-party sites. We encourage you to review their privacy policies.

12. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. We will:

- Post the updated policy on our website with a new "Last Updated" date
- Notify members of significant changes via email
- Obtain fresh consent if required by law

13. Terms of Use

Membership Terms:

- **Fees:** \$35/year (individual 55+), \$50/year (couple/partners 55+)
- **Eligibility:** Open to seniors 55+ and their families in the Mississauga Peel Region
- **Renewal:** Annual renewal required; no automatic renewals
- **Refunds:** Membership fees are non-refundable but may be transferred to another eligible individual

Event Participation:

- Registration required for most programs and workshops
- Capacity limits may apply; registration is first-come, first-served
- We reserve the right to cancel or reschedule events due to unforeseen circumstances
- Participants must follow our Code of Conduct (respect, inclusivity, safety)

Intellectual Property:

- All content on our website, including logos, text, and images, is owned by Ubuntu Legacy Community Care
- The Ubuntu Legacy Community Care name and logo are protected trademarks
- You may not reproduce our content without written permission

Limitation of Liability:

Ubuntu Legacy Community Care provides wellness and educational programs. We are not liable for:

- Personal injury during voluntary participation in activities
- Medical outcomes related to health education workshops
- Loss or damage to personal property at events

Participants engage in programs at their own risk and should consult healthcare professionals for medical advice.

Governing Law:

These terms are governed by the laws of Ontario, Canada.

14. Contact Us

Ubuntu Legacy Community Care Website: www.ubuntulegacycc.ca

For privacy inquiries, data requests, or questions about this policy:

Email: Ubuntu.legacy4u@gmail.com **Mail:** 1610-4633 Glen Erin Dr Mississauga ON L5M 0Y6

Our Commitment

At Ubuntu Legacy Community Care, we honor the principle of Ubuntu: "I am because we are." Your trust is essential to our community, and we are committed to protecting

your privacy while empowering our members through connection, education, and cultural celebration.

Thank you for being part of our community.

Quick Reference Summary

What We Collect:

Contact info, membership details, event participation, voluntary health info

How We Use It:

Membership processing, event coordination, communications, grant reporting, program improvement

Your Rights:

Access, correction, deletion, withdraw consent, data portability

We Never:

Sell your data, share without consent, disclose health info without permission

Contact for Privacy Questions:

Ubuntu.legacy4u@gmail.com

Membership Fees:

\$35/year individual | \$50/year couple

Governed By:

Canadian privacy law (PIPEDA) and Ontario law

End of Privacy Policy & Terms of Use